

## WEBSITE ACCESSIBILITY STATEMENT

Direct Federal is committed to ensuring accessibility of Direct.com for people of all abilities. We are actively engaged in the ongoing process of testing, developing and updating our website to conform to Level AA success criteria of W3C WAI WCAG 2.0.

### Sitelymprove

As part of this commitment, we have engaged the ongoing services of web governance provider Sitelymprove to scan our site and provide accessibility reports on a weekly basis. This enables us to identify and address any usability issues.

### Limitations of this Site's Accessibility

While we are always striving to improve our site's accessibility, we realize this is an ongoing process and that individuals may find some limitations. If you have a disability and find any part of our site difficult to use, please let us know by emailing [marketing@directfederal.com](mailto:marketing@directfederal.com) or calling 781.455.6500.

**To assist us in addressing your issue, please provide the following:**

- The nature of the accessibility problem
- The web address of the page(s) where you encountered the issue
- Your full contact information, so we can reach you to gather more information if needed

We welcome your feedback regarding the usability of our website, as it is an important part of our ongoing efforts to make our site accessible for everyone.

This statement was last updated on 11/6/17.